

## **Terms and Conditions**

### **1. Order Confirmation**

When confirmation of order is received, i.e., we have received your order, it does not indicate that a contract exists between us. We will show acceptance of order, and therefore a contract between us, when we send you an invoice or receipt.

### **2. Ownership**

Ownership of the goods shall remain with Furniture by SP until the invoice value has been paid in full and no goods will be delivered until the final account is settled.

### **3. Liability**

It is the responsibility of the purchaser to ensure that all goods are insured once they are delivered, Furniture by SP are only responsible for the goods up until the time of delivery and installation. Under no circumstances will Furniture by SP be liable for loss or injury attributable to defects in the goods or otherwise in relation to any contract entered into between Furniture by Sp and the purchaser.

### **4. Damaged Items**

Any damaged or shortage must be reported in writing within 7 days. Furniture by SP will advise the purchaser of any outstanding items. Furniture by SP also require the purchaser or nominated agent to inspect all work carried out, failure to do so within a reasonable time, would be considered that the purchaser has accepted and approved all work.

### **5. Delivery & Access**

Delivery dates are estimated and given in good faith. It is the responsibility of the purchaser to ensure there is sufficient access for our delivery vehicles. Also, our furniture is selected with internal access in mind, but Furniture by SP will not be held responsible for non delivery of items due to restricted access (doorways, low ceilings, etc). Furniture by SP will also not be held responsible for delays or failure to deliver, if we cannot gain access to the property on the agreed date or because of circumstances beyond our control. We also reserve the right to charge a fee for redelivery and/or storage of furniture.

### **6. Cancellation, Substitutions & Refunds**

If any of the products you have ordered are unavailable we reserve the right to offer a substitute of the same or better quality at the same price. If this is unacceptable you may cancel your order and a refund given.

## **7. Payment**

We require 50% deposit when placing the order and payment of the balance in advance of delivery, by credit or debit card via our secure payment site. All prices are in GBP sterling.

## **8. Force Majeure**

Neither party will be liable for any delay in performing or failure to perform it's obligations under these the contract caused by events beyond its reasonable control.

## **9. Delivery**

Minimum carriage paid is £100 ex.vat for free delivery.

## **10. Miscellaneous**

Every effort is made to ensure that all information on the website, including prices and dimensions are correct, however, errors may occur and we reserve the right to amend information without liability on our part.

Furniture by SP is division of Sunnyside Projects Ltd.

## **11. Contacting Us**

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